

State of Maine Health Inspection Record of Complaint

INTAKE

Complaint #	Date of Intake	Time of Intake	Intake Person	Paper Form
3071	01/23/2018	09:08 AM	REBECCA WALSH	

ESTABLISHMENT/BODY ARTIST CITED

Establishment/Body Artist Name VERANDA THAI CUISINE	Est. ID# 900	Lic. Exp. Date 4/28/2018	Telephone 207-874-0045	Lic. Type MUN - EATING PLACE
Street Address 5 VERANDA ST	City PORTLAND	ZipCode	Owner Name PHAM, HAI XUAN	

COMPLAINT DESCRIPTION

Complaint types:		Date of occurrence: 1/22/18	Time of occurrence: 12:45pm
Foodborne Illness	..	Smoking	..
Hygienic Practices	..	Septic	..
Sanitation Practices	..	Tattoo	..
Physical Facilities	..	Body Piercing	..
Food injury/safety	b	Electrology	..
Waterborne illness	..	Micropigmentation	..
Unlicensed	..	Other	..

If Other checked, see notes under Description below:

Complainant stated that a cockroach was found in a to-go order of rice on 1/22/18 at 12:45. The rice was returned to the restaurant.

COMPLAINT INVESTIGATION

Investigated b Yes .. No	Investigated by TOM WILLIAMS	Inspection Done b Yes .. No	Date of Last Inspection 01/18/2018
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COMPLAINT FINDINGS

Foodborne Illness	.. O .. N	Smoking	.. O .. N	Ants	.. O .. N	Dogs	.. O .. N
Hygienic Practices	.. O .. N	Septic	.. O .. N	Bats	.. O .. N	Cats	.. O .. N
Sanitation Practices	.. O .. N	Tattoo	.. O .. N	Bedbugs	.. O .. N	Flies	.. O .. N
Physical Facilities	.. O .. N	Body Piercing	.. O .. N	Cockroaches	.. O b ^N		
Food injury/safety	.. O b ^N	Electrology	.. O .. N	Mice	.. O .. N	O=Observed	
Waterborne illness	.. O .. N	Micropigmentation	.. O .. N	Rats	.. O .. N	N=Not Observed	
Unlicensed	.. O .. N	Other	.. O .. N	<i>If Other checked, see Comments below:</i>			

INSPECTOR COMMENTS

CONDUCTED INSPECTION AND DID NOT FIND ANY EVIDENCE OF LIVE COCK ROACH ACTIVITY. GLUE TRAP FROM DEC. 18, 2017 HAS 3 DEAD ROACHES INSIDE. CURRENT PEST CONTROL CONTRACT IN PLACE FOR BI-WEEKLY SERVICE.

Corrective Actions

ENTIRE KITCHEN NEEDS DEEP CLEANING TO PREVENT CONDITIONS THAT WILL PROMOTE INFESTATION. SEE COMPLAINT INSPECTION REPORT.

REFERRALS

<u>Referred to:</u>	<u>Date</u>	<u>Referred to:</u>	<u>Date</u>	<u>Referred to:</u>	<u>Date</u>
.. Attorney General's Office		.. Fire Marshal		.. Department of Education	
.. Department of Agriculture		.. Liquor Licensing		.. Inland Fisheries & Wildlife	
.. Subsurface Wastewater Program		.. State Police		.. Tobacco Enforcement	
.. Drinking Water Program		.. Disease Control		.. Board of Pesticide Control	
.. Marine Resources		.. Municipality CEO/LPI		.. Other	

Person in Charge (Signature) 	Date: 1/23/2018
Health Inspector (Signature) 	