

Establishment Name <b>SAIGON RESTAURANT</b>	As Authorized by 22 MRSA § 2496	Critical Violations	2	Date	<b>5/16/2019</b>
		Non-Critical Violations	6	Time In	<b>10:00 AM</b>
		Certified Food Protection Manager	Y	Time Out	<b>11:30 AM</b>

License Expiry Date/EST. ID# <b>10/27/2019 / 18075</b>	Address <b>795 FOREST AVE</b>	City <b>PORTLAND</b>	Zip Code <b>04103-4105</b>	Telephone <b>207-874-6666</b>
License Type <b>MUN - CATERING</b>	Owner Name <b>VUONG, HAI THI</b>	Purpose of Inspection <b>Regular</b>	License Posted <b>Yes</b>	Risk Category <b>High</b>

### FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item Mark "X" in appropriate box for COS and/or R

IN=in compliance    OUT=not in compliance    N/O=not observed    N/A=not applicable COS=corrected on-site during inspection    R=repeat violation

Compliance Status			cos	R
<b>Supervision</b>				
1	IN	PIC present, demonstrates knowledge, and performs duties		
<b>Employee Health</b>				
2	IN	Management awareness; policy present		
3	IN	Proper use of reporting, restriction & exclusion		
<b>Good Hygienic Practices</b>				
4	IN	Proper eating, tasting, drinking, or tobacco use		
5	IN	No discharging from eyes, nose, and mouth		
<b>Preventing Contamination by Hands</b>				
6	IN	Hands clean & properly washed		
7	IN	No bare hand contact with RTE foods or approved alternate method properly followed		
8	IN	Adequate handwashing facilities supplied & accessible		
<b>Approved Source</b>				
9	IN	Food obtained from approved source		
10	IN	Food received at proper temperature		
11	IN	Food in good condition, safe, & unadulterated		
12	IN	Required records available: shellstock tags parasite destruction		
<b>Protection from Contamination</b>				
13	IN	Food separated & protected		
14	OUT	Food-contact surfaces: cleaned and sanitized		
15	IN	Proper disposition of returned, previously served, reconditioned, & unsafe food		

Compliance Status			cos	R
<b>Potentially Hazardous Food Time/Temperature</b>				
16	IN	Proper cooking time & temperatures		
17	IN	Proper reheating procedures for hot holding		
18	IN	Proper cooling time & temperatures		
19	IN	Proper hot holding temperatures		
20	IN	Proper cold holding temperatures		
21	IN	Proper date marking & disposition		
22	IN	Time as a public health control: procedures & record		
<b>Consumer Advisory</b>				
23	IN	Consumer advisory provided for raw or undercooked foods		
<b>Highly Susceptible Populations</b>				
24	IN	Pasteurized foods used; prohibited foods not offered		
<b>Chemical</b>				
25	IN	Food additives: approved & properly used		
26	IN	Toxic substances properly identified, stored & used		
<b>Conformance with Approved Procedures</b>				
27	IN	Compliance with variance, specialized process, & HACCP plan		

Risk Factors are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health Interventions are control measures to prevent foodborne illness or injury.

### GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

Mark "X" in box if numbered item is not in compliance Mark "X" in appropriate box for COS and/or R COS=corrected on-site during inspection R=repeat violation

			cos	R
<b>Safe Food and Water</b>				
28	IN	Pasteurized eggs used where required		
29	IN	Water & ice from approved source		
30	IN	Variance obtained for specialized processing methods		
<b>Food Temperature Control</b>				
31	IN	Proper cooling methods used; adequate equipment for temperature control		
32	IN	Plant food properly cooked for hot holding		
33	IN	Approved thawing methods used		
34	X	Thermometers provided and accurate		
<b>Food Identification</b>				
35	IN	Food properly labeled; original container		
<b>Prevention of Food Contamination</b>				
36	IN	Insects, rodents, & animals not present		
37	X	Contamination prevented during food preparation, storage & display		x
38	IN	Personal cleanliness		
39	IN	Wiping cloths: properly used & stored		
40	IN	Washing fruits & vegetables		

			cos	R
<b>Proper Use of Utensils</b>				
41	IN	In-use utensils: properly stored		
42	IN	Utensils, equipment, & linens: properly stored, dried, & handled		
43	IN	Single-use & single-service articles: properly stored & used		
44	IN	Gloves used properly		
<b>Utensils, Equipment and Vending</b>				
45	X	Food & non-food contact surfaces cleanable, properly designed, constructed, & used		
46	IN	Warewashing facilities: installed, maintained, & used; test strips		
47	X	Non-food contact surfaces clean		
<b>Physical Facilities</b>				
48	IN	Hot & cold water available; adequate pressure		
49	X	Plumbing installed; proper backflow devices		
50	IN	Sewage & waste water properly disposed		
51	IN	Toilet facilities: properly constructed, supplied, & cleaned		
52	X	Garbage & refuse properly disposed; facilities maintained		
53	X	Physical facilities installed, maintained, & clean		x
54	IN	Adequate ventilation & lighting; designated areas used		

Person in Charge (Signature) 	Date: 5/16/2019
Health Inspector (Signature) TOM WILLIAMS	Follow-up: <input checked="" type="radio"/> YES <input type="radio"/> NO    Date of Follow-up: 5/23/2019

# State of Maine Health Inspection Report

<b>Establishment Name</b> SAIGON RESTAURANT		<i>As Authorized by 22 MRSA § 2496</i>		<b>Date</b> <u>5/16/2019</u>
<b>License Expiry Date/EST. ID#</b> 10/27/2019 /18075	<b>Address</b> 795 FOREST AVE	<b>City / State</b> PORTLAND / ME	<b>Zip Code</b> 04103-4105	<b>Telephone</b> 207-874-6666

## Temperature Observations

Location	Temperature	Notes
DISH MACHINE	0 PPM	SANITIZER IS NOT WORKING.
SANITIZER BUCKET	50-99 PPM	ONLINE
RICE	165F	HOLDING IN COOKER
HOT WATER	110F	HAND SINK

BEEF STEAK	40F	REACHIN
SOUP	170F	HOLDING
SPOON STORED IN WATER	135F	
SHRIMP	40F	LINE UNIT
CHICKEN	40F	REACHIN

Person in Charge (Signature)



Date: 5/16/2019

Health Inspector (Signature)



TOM WILLIAMS

# State of Maine Health Inspection Report

Page 3 of 4

**Establishment Name**

SAIGON RESTAURANT

Date 5/16/2019

License Expiry Date/EST. ID#  
10/27/2019 / 18075

Address  
795 FOREST AVE

City / State  
PORTLAND ME

Zip Code  
04103-4105

## Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 and 8-406.11 of the Food Code

14: 4-501.114.(A).(1): C: Dishes/utensils are not being sanitized in water with the correct chlorine sanitizer concentration.

INSPECTOR NOTES: DISH MACHINE IS NOT SANITIZING, 0 PPM. PIC WILL CALL FOR REPAIR OR REPLACEMENT AND USE 3-BAY SINK TO SANITIZE UNTIL FIXED.

34: 4-204.112.(A): N: Temperature measuring device not properly located.

INSPECTOR NOTES: UNABLE TO LOCATE THERMOMETERS IN THE FRONT OF ALL COLD UNITS.

37: 3-305.11: N: Food not protected from contamination during storage.

INSPECTOR NOTES: \*\*REPEAT\*\* BAGS OF FLOUR AND RICE STORED DIRECTLY ON KITCHEN FLOOR AND TOPS OF BAGS ARE OPEN. NEED TO BE 6 INCHES OFF FLOOR AND CLOSED.

45: 4-501.12: N: Cutting surfaces not easily cleanable.

INSPECTOR NOTES: CUTTING BOARD NEEDS REPLACING.

47: 4-602.13: N: Non-food contact surfaces are not cleaned at a frequency necessary to preclude accumulation of soil residues.

INSPECTOR NOTES: PLATE RACKS/SHELVES ONLINE ARE GREASY/DUSTY, NEED TO REMOVE ALL UNNECESSARY ITEMS THAT MAY FALL INTO FOOD.

49: 5-202.13: C: Air gap required.

INSPECTOR NOTES: AIR GAP NOT MAINTAINED ON PREP SINK- WATER ALSO NOT DRAINING FROM PIPE. WILL FOLLOW UP.

52: 5-501.11: N: Unacceptable refuse, returnables, or recyclables storage, outdoor.

INSPECTOR NOTES: BOTTLES OUTSIDE IN CARDBOARD BOXES- NEED TO BE IN A DURABLE CONTAINER WITH A LID.

53: 6-501.12: N: The physical facilities are not clean.

INSPECTOR NOTES: \*\*REPEAT\*\* KITCHEN FLOOR UNDER COOKING EQUIPMENT IS VERY GREASY.

Person in Charge (Signature)



Date: 5/16/2019

Health Inspector (Signature)

TOM WILLIAMS



# State of Maine Health Inspection Report

Page 4 of 4

**Establishment Name**

SAIGON RESTAURANT

Date 5/16/2019

License Expiry Date/EST. ID#  
10/27/2019 / 18075

Address  
795 FOREST AVE

City / State  
PORTLAND

ME

Zip Code  
04103-4105

## Inspection Notes

Certified Food Protection Manager: Phong C. Do (David) exp 3/11/20 PIC: David

Unless directed otherwise, all Eating Establishments are required to submit a copy of their Certified Food Protection Manager (CFPM) certificate. A CFPM must be hired at the time of a new eating establishment opening or within 60 days of when a CFPM leaves employment. For a list of CFPM courses and trainers go to <http://www.maine.gov/healthinspection/training.htm> Please provide a copy of this certification(s) to Tom Williams by emailing [tw@portlandmaine.gov](mailto:tw@portlandmaine.gov) or faxing to (207) 756-8111. Please include the name of your establishment and the establishment ID# with your certification(s).

### Employee Health Policy:

The Health Inspection Program has implemented an educational public health initiative on Employee Health on March 1, 2017. The policy handouts will be provided to you by your inspector and reviewed during inspection for compliance. They are also available on the Program's website: <http://www.maine.gov/healthinspection>

### Violation Correction Timeframe:

Critical violations should be corrected on site, but in any event, within 10 days. The licensee must contact the inspector when a violation has been addressed at 874-8772. Non-critical violations must be corrected within 30 days. Failure to satisfactorily correct these violations before the follow-up inspection may result in enforcement proceedings by the Department to include fines and penalties. License renewals can be denied if violations are not corrected within the noted timeframes.

C= Critical violation and NC= Non-critical violation:

“ Critical violation” means a provision of the Food Code that, if in non-compliance, is more likely than other violations to contribute to food contamination, illness or environmental health hazard.

### Additional Inspection Fee:

License fees provide for two inspections per year. When additional inspections are required, the Department may charge an additional \$100 fee to cover the costs of each additional inspection or visit.

### Document Retention/Posting:

Pursuant to the Maine Food Code, the establishment's current license must be displayed. In addition, a sign or placard must be posted in a conspicuous area notifying consumers that a copy of the most recent inspection report is available upon request. CFPM certificates must be posted in a conspicuous area and must be available to the Department upon request.

Person in Charge (Signature)



Date: 5/16/2019

Health Inspector (Signature)

TOM WILLIAMS

